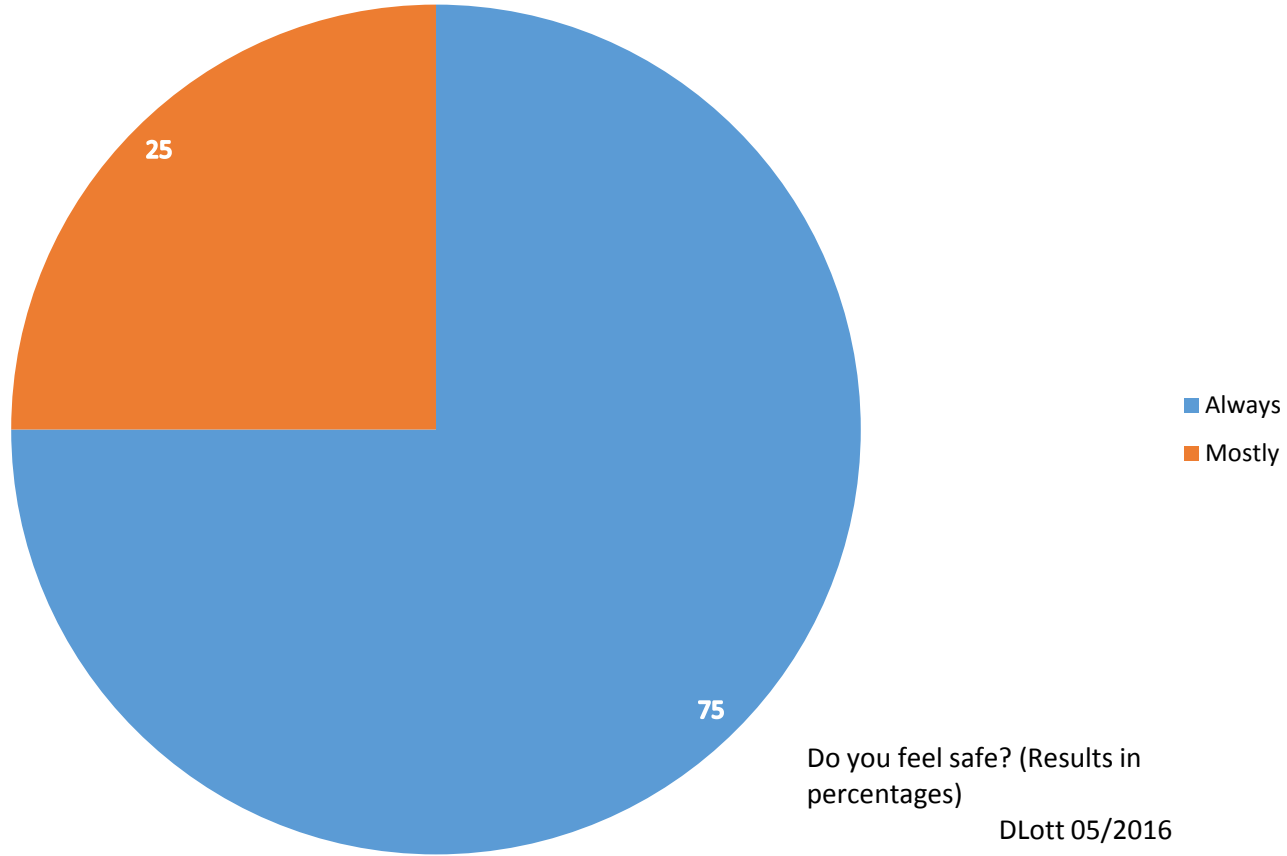
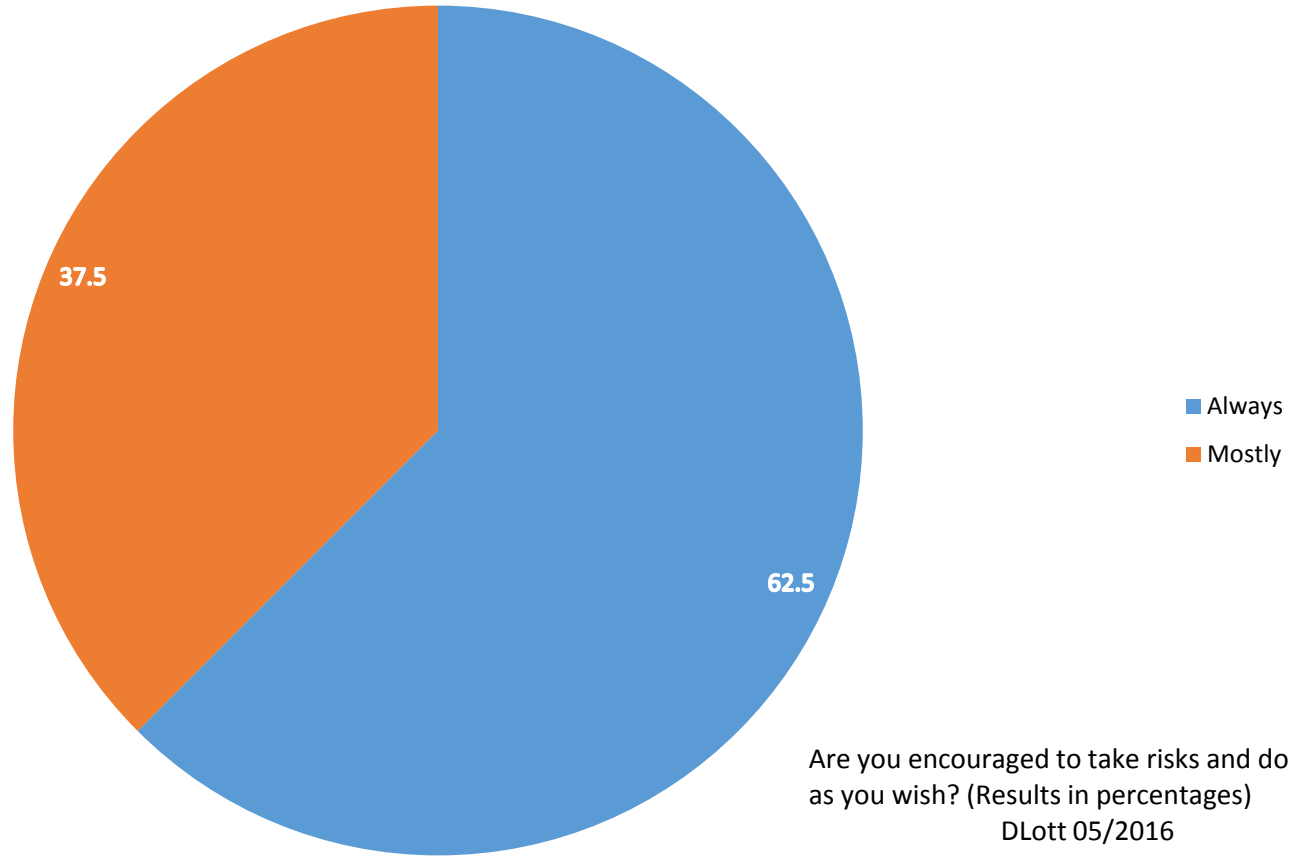


Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: SAFE. 25% of current residents surveyed.

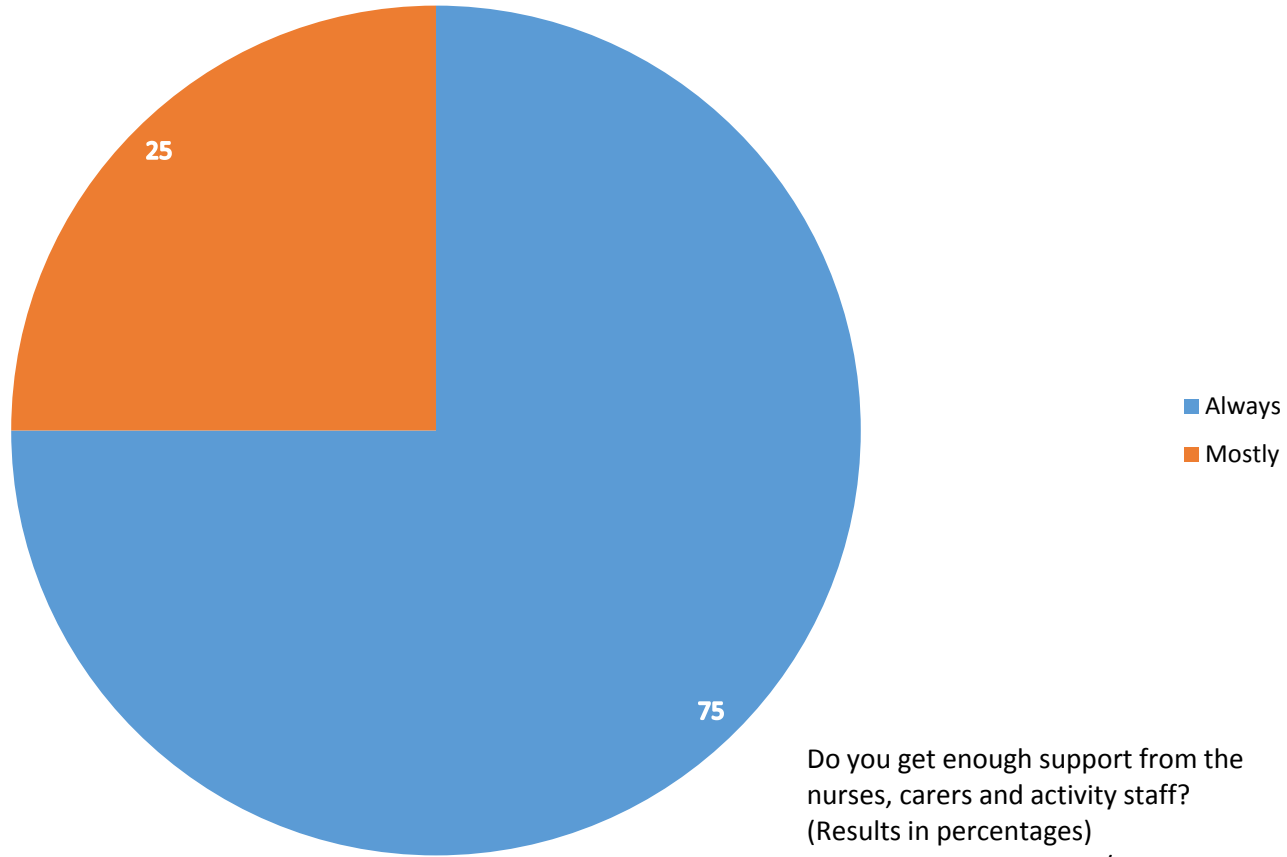


Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: SAFE. 25% of current residents surveyed.



Are you encouraged to take risks and do as you wish? (Results in percentages)  
DLott 05/2016

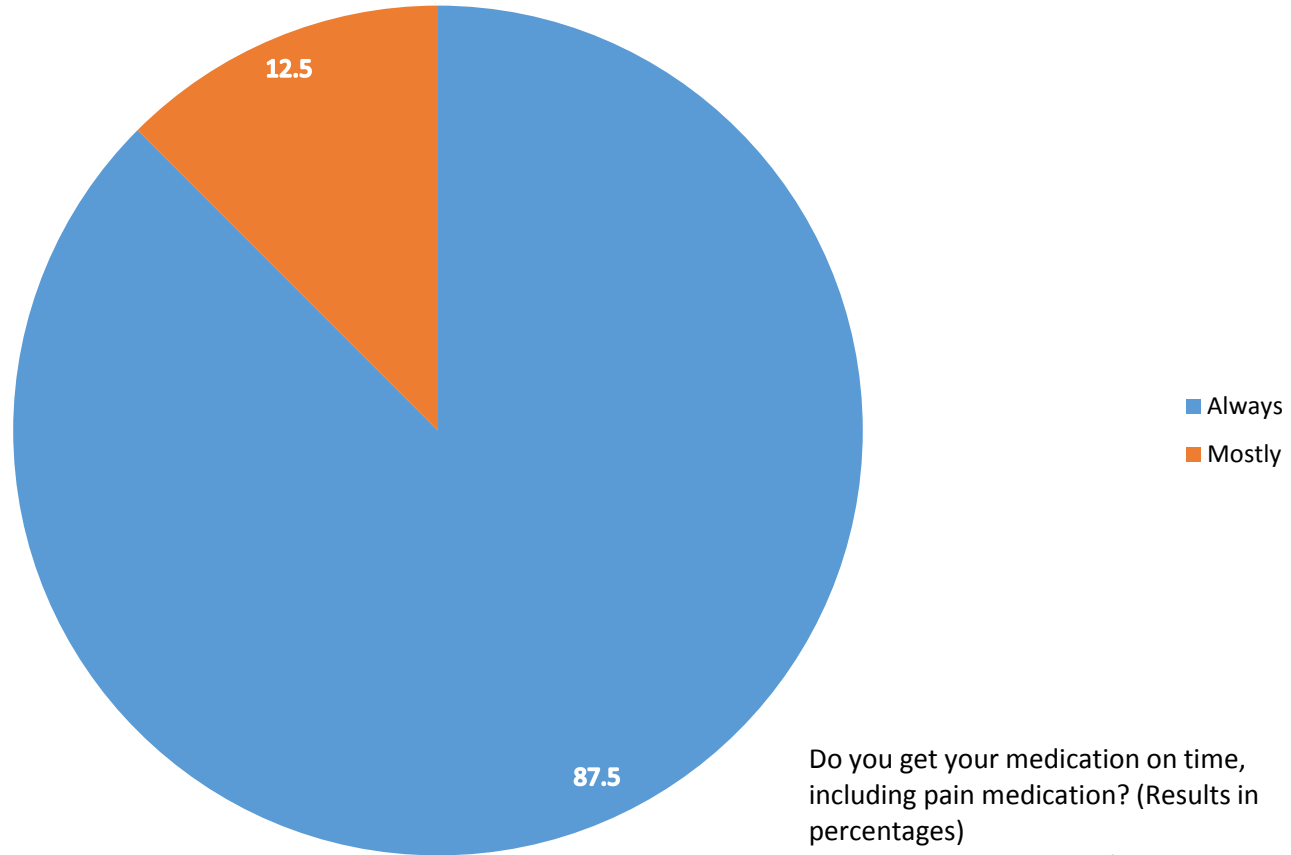
Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: SAFE. 25% of current residents surveyed.



Do you get enough support from the nurses, carers and activity staff?  
(Results in percentages)

DLott 05/2016

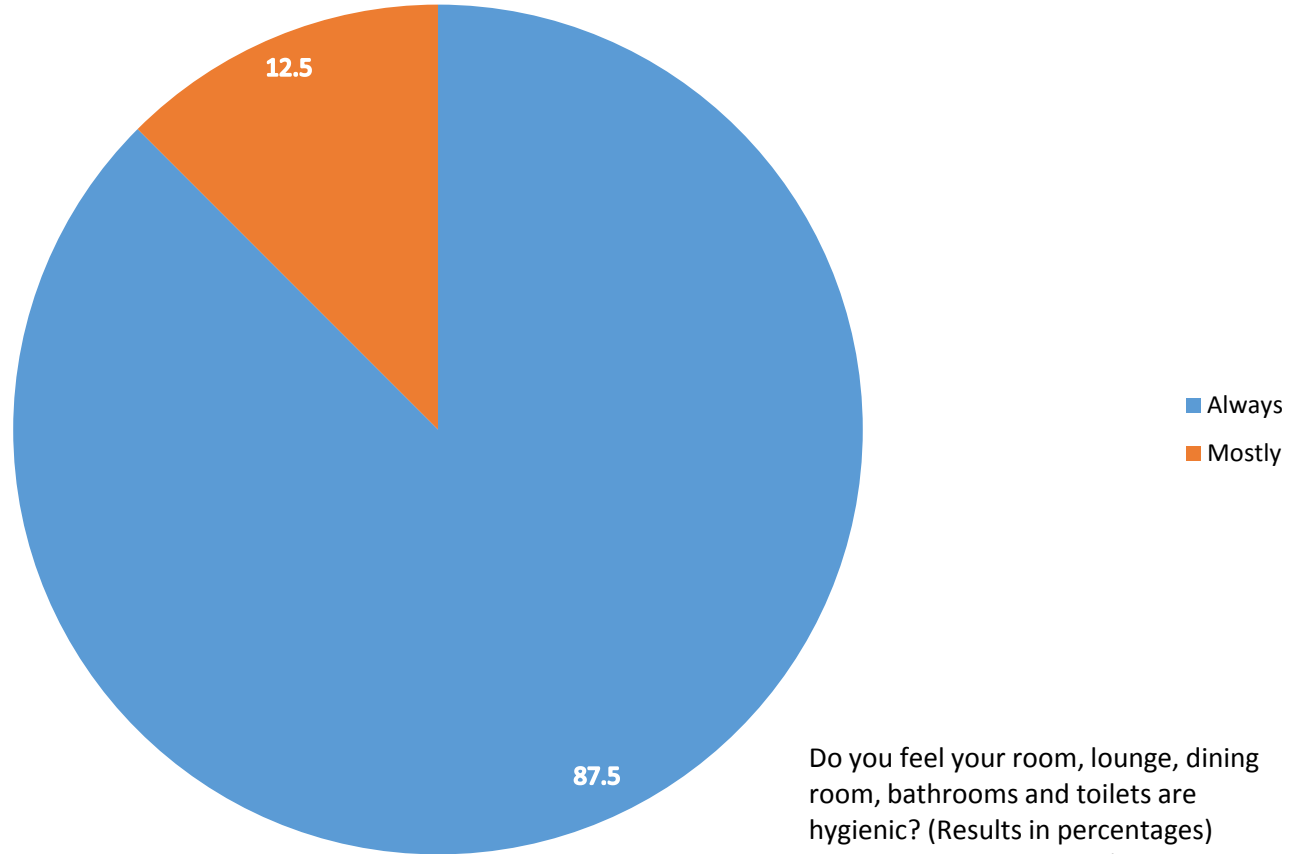
Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: SAFE. 25% of current residents surveyed.



Do you get your medication on time, including pain medication? (Results in percentages)

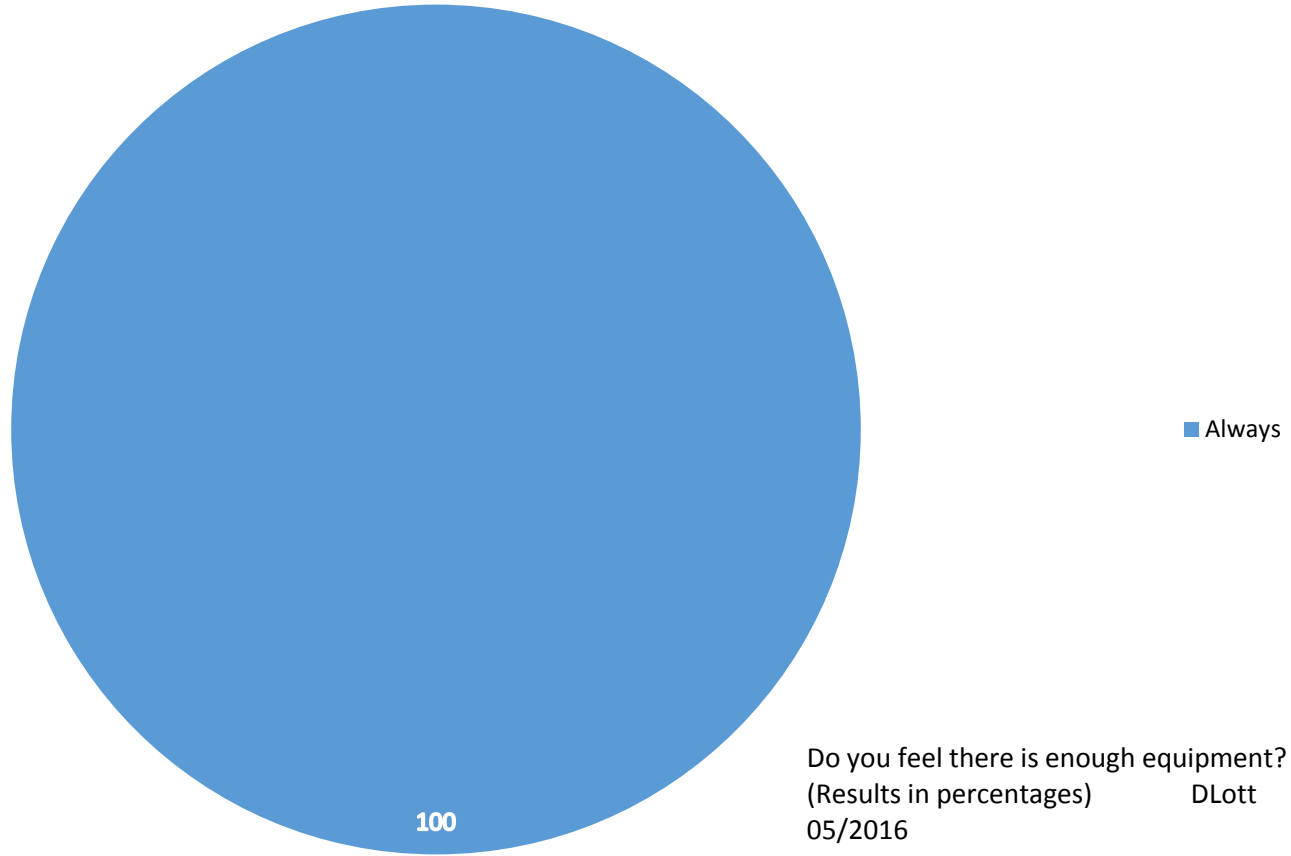
DLott 05/2016

Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: SAFE. 25% of current residents surveyed.

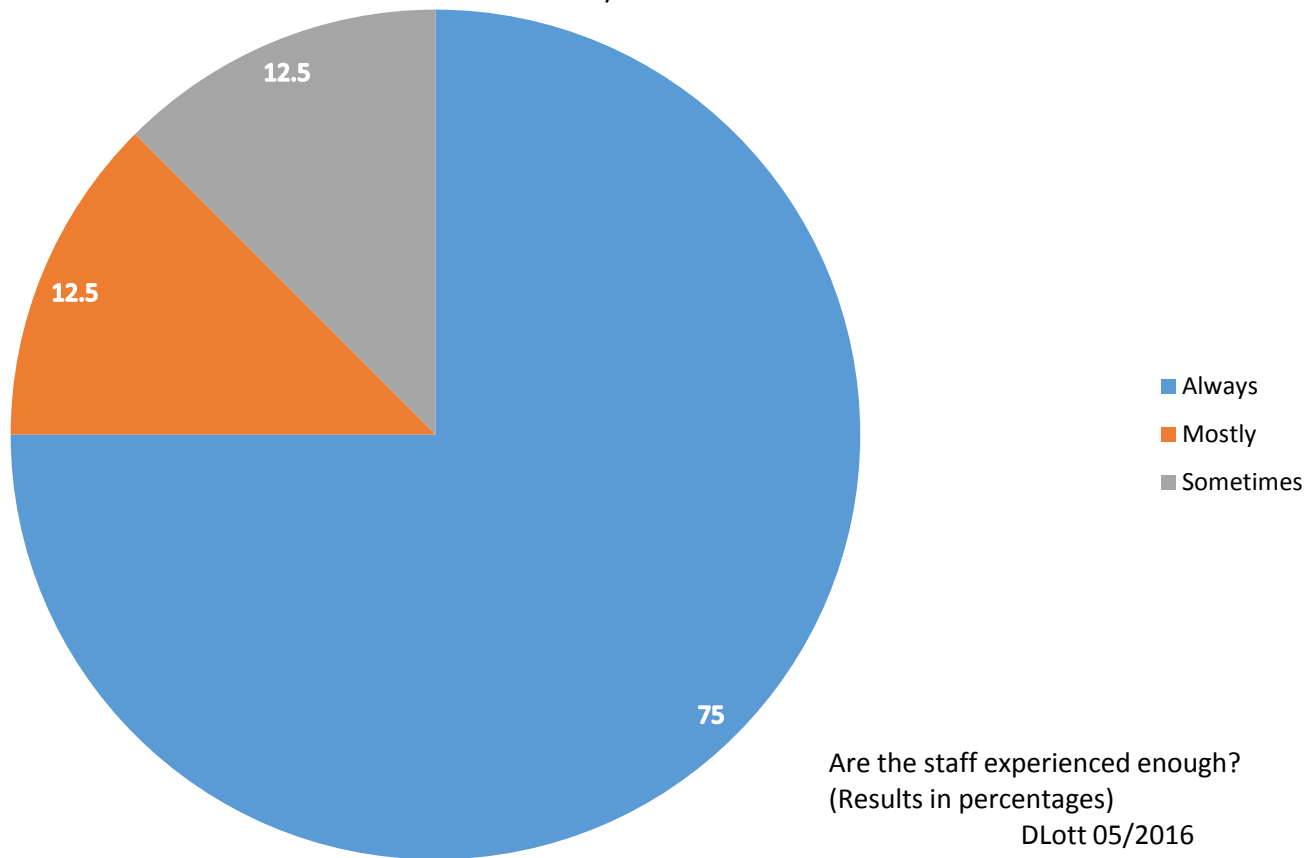


Do you feel your room, lounge, dining room, bathrooms and toilets are hygienic? (Results in percentages)  
DLott 05/2016

Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: SAFE. 25% of current residents surveyed.

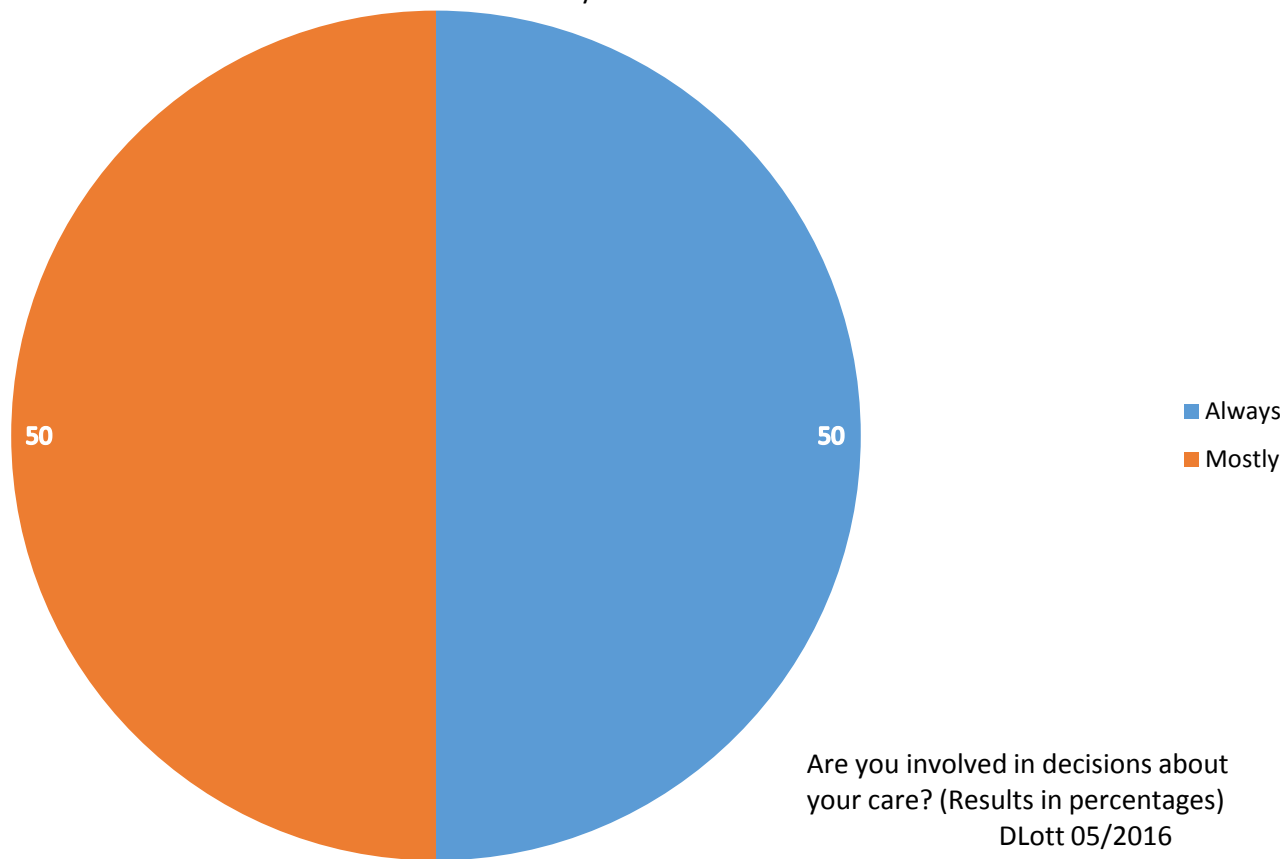


Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: EFFECTIVE. 25% of current residents surveyed.



Are the staff experienced enough?  
(Results in percentages)  
DLott 05/2016

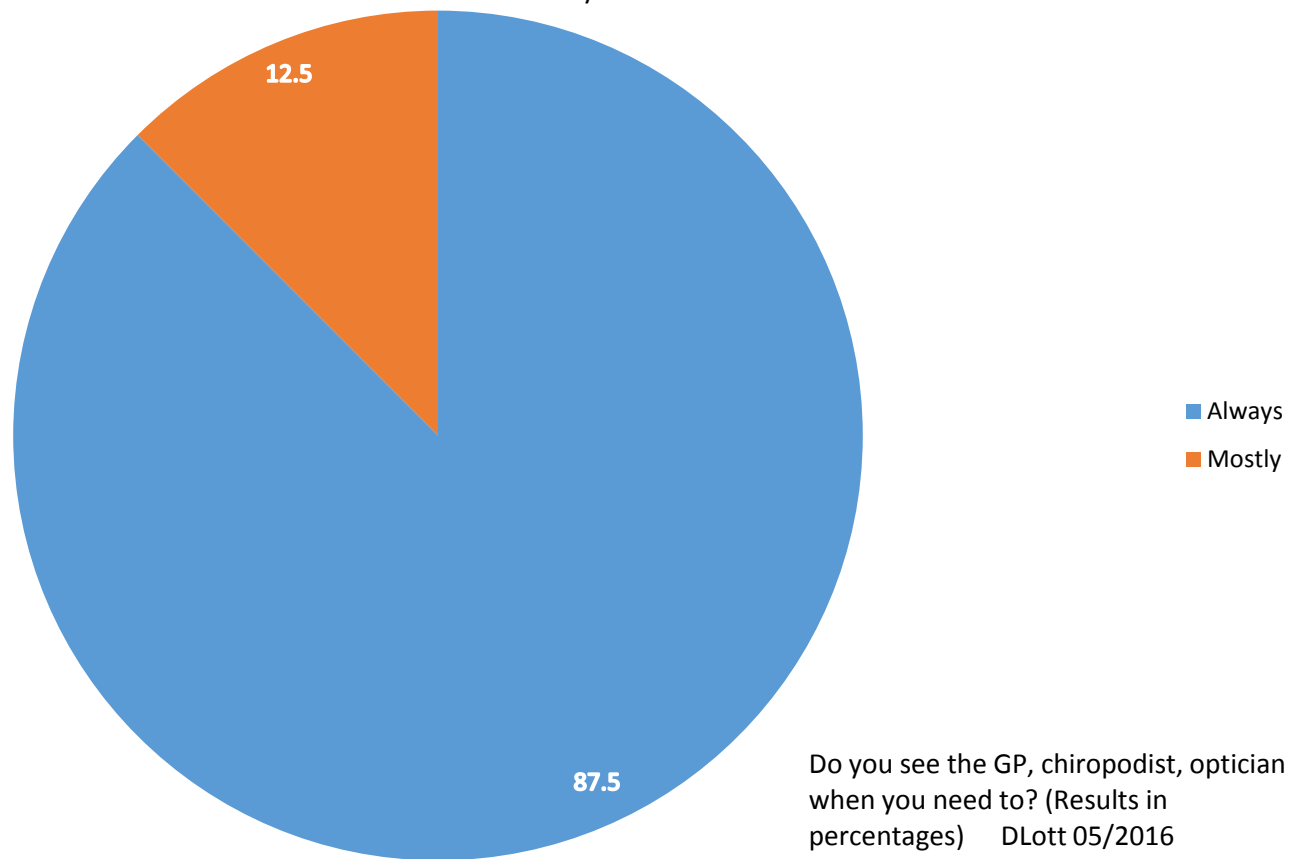
Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: EFFECTIVE. 25% of current residents surveyed.



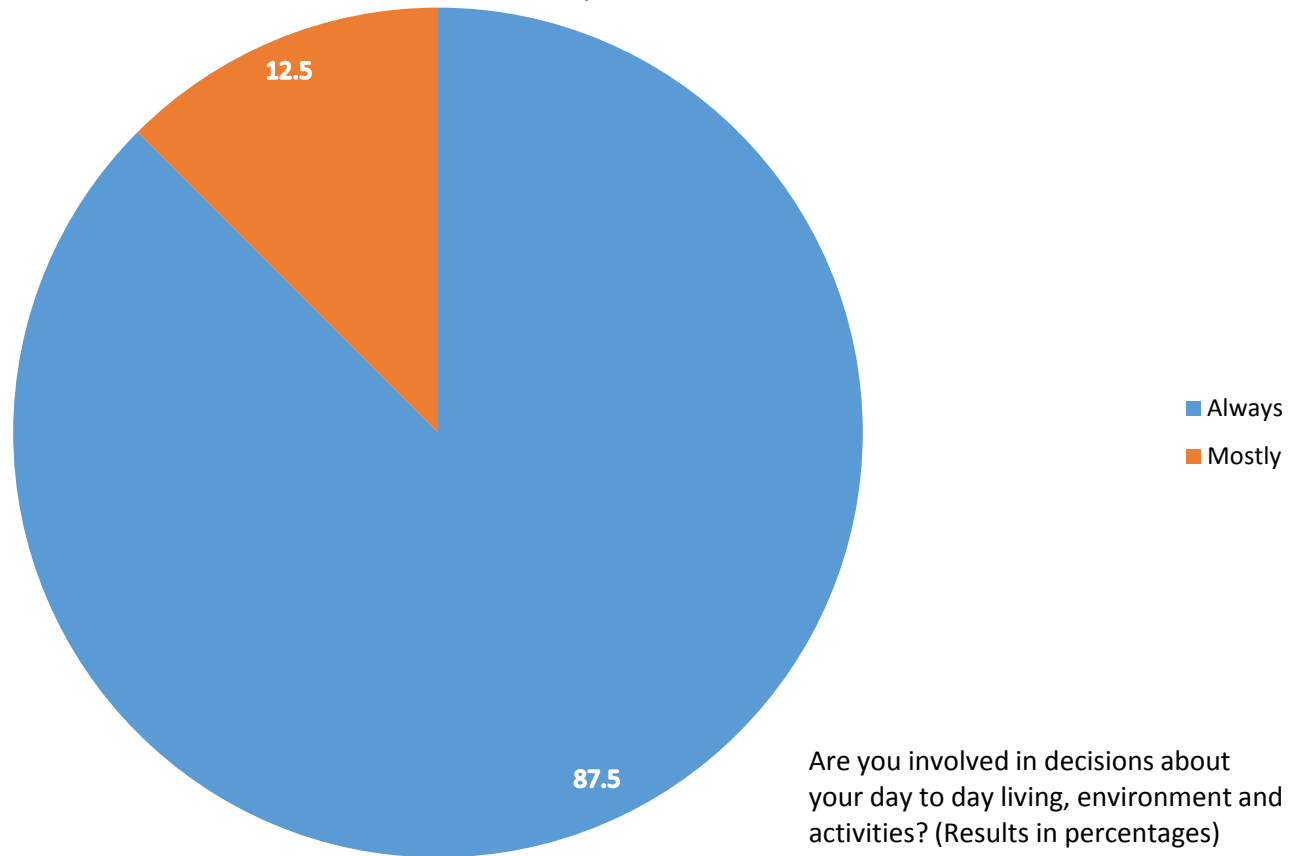
Are you involved in decisions about your care? (Results in percentages)  
DLott 05/2016



Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: EFFECTIVE. 25% of current residents surveyed.



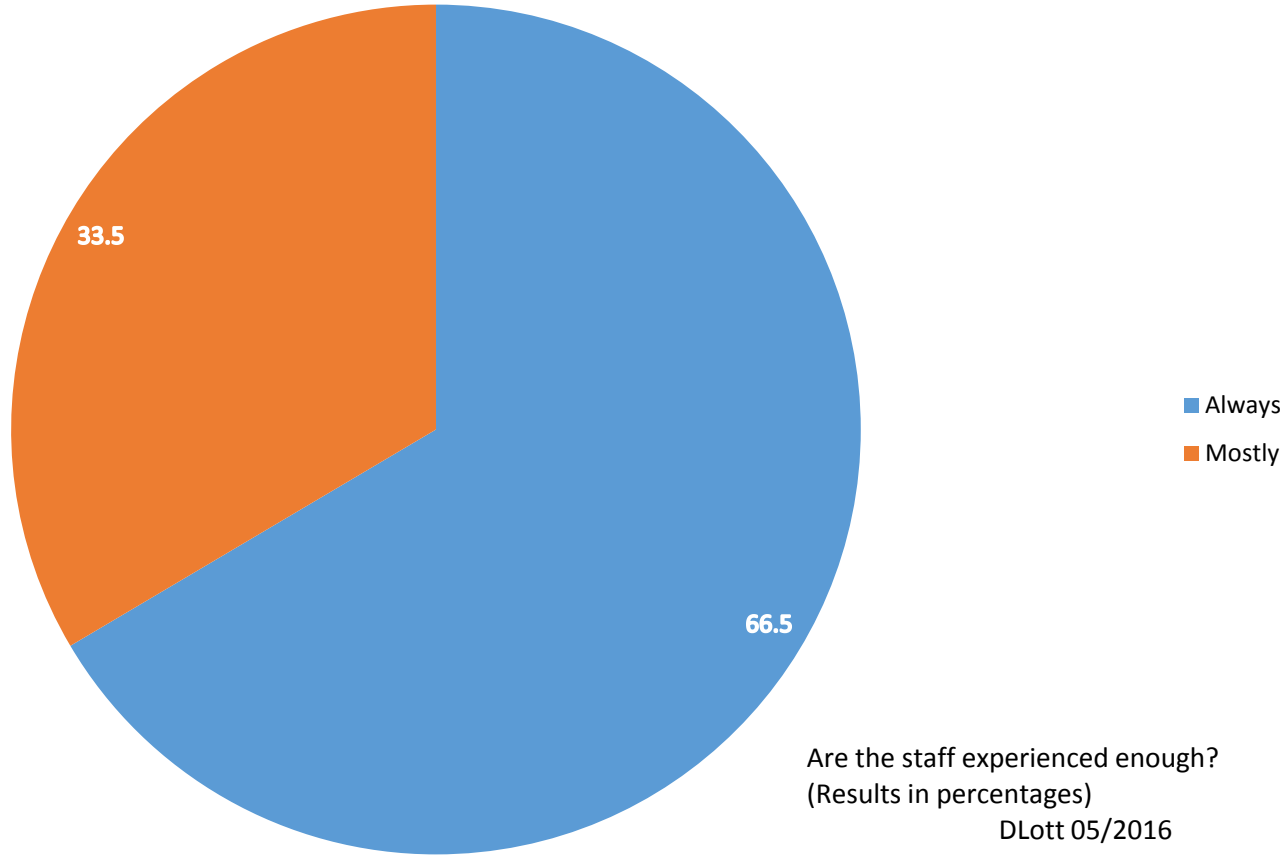
Chelston Park Nursing and Residential Home. Resident's survey May 2016. CQC Key Area: EFFECTIVE. 25% of current residents surveyed.



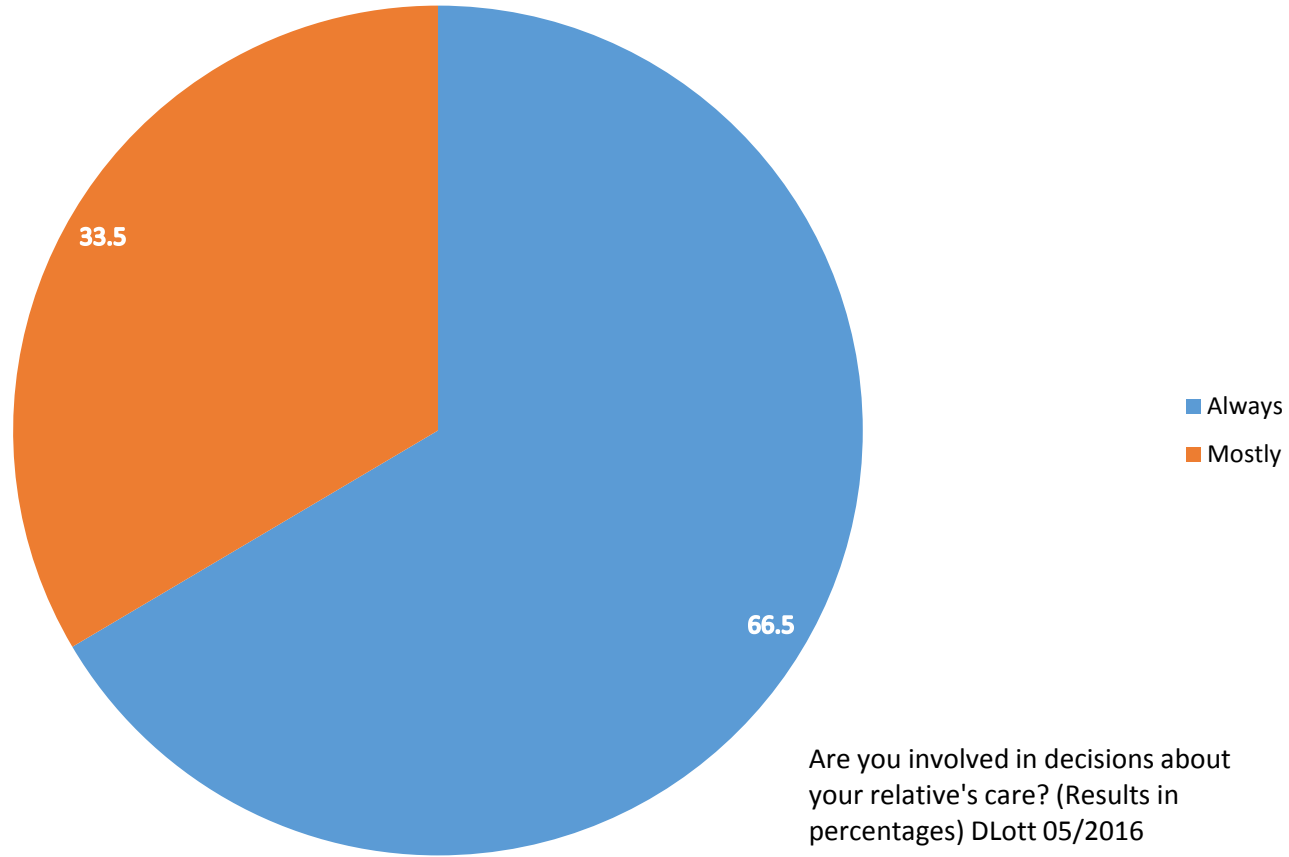
Are you involved in decisions about your day to day living, environment and activities? (Results in percentages)

DLott 05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.

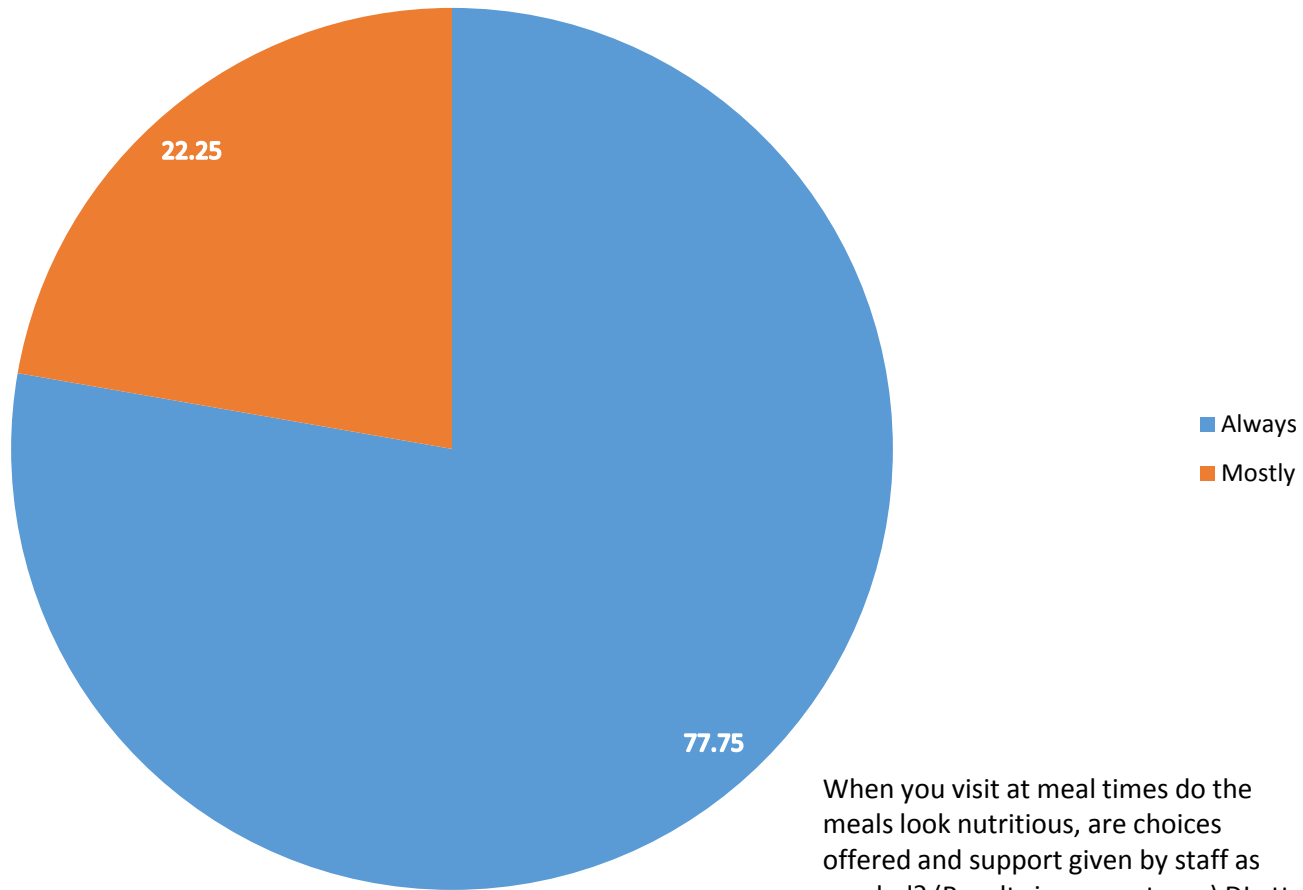


Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



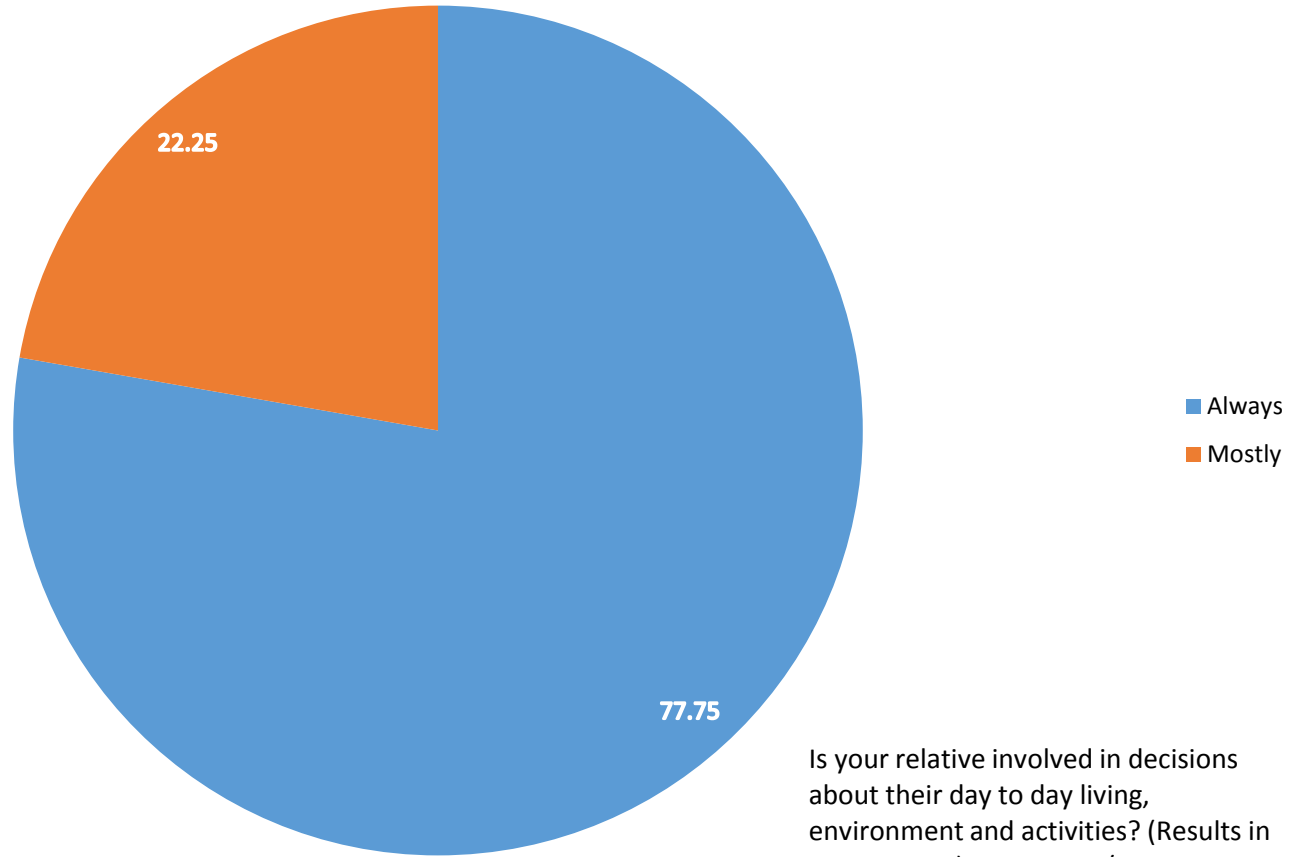
Are you involved in decisions about your relative's care? (Results in percentages) DLott 05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



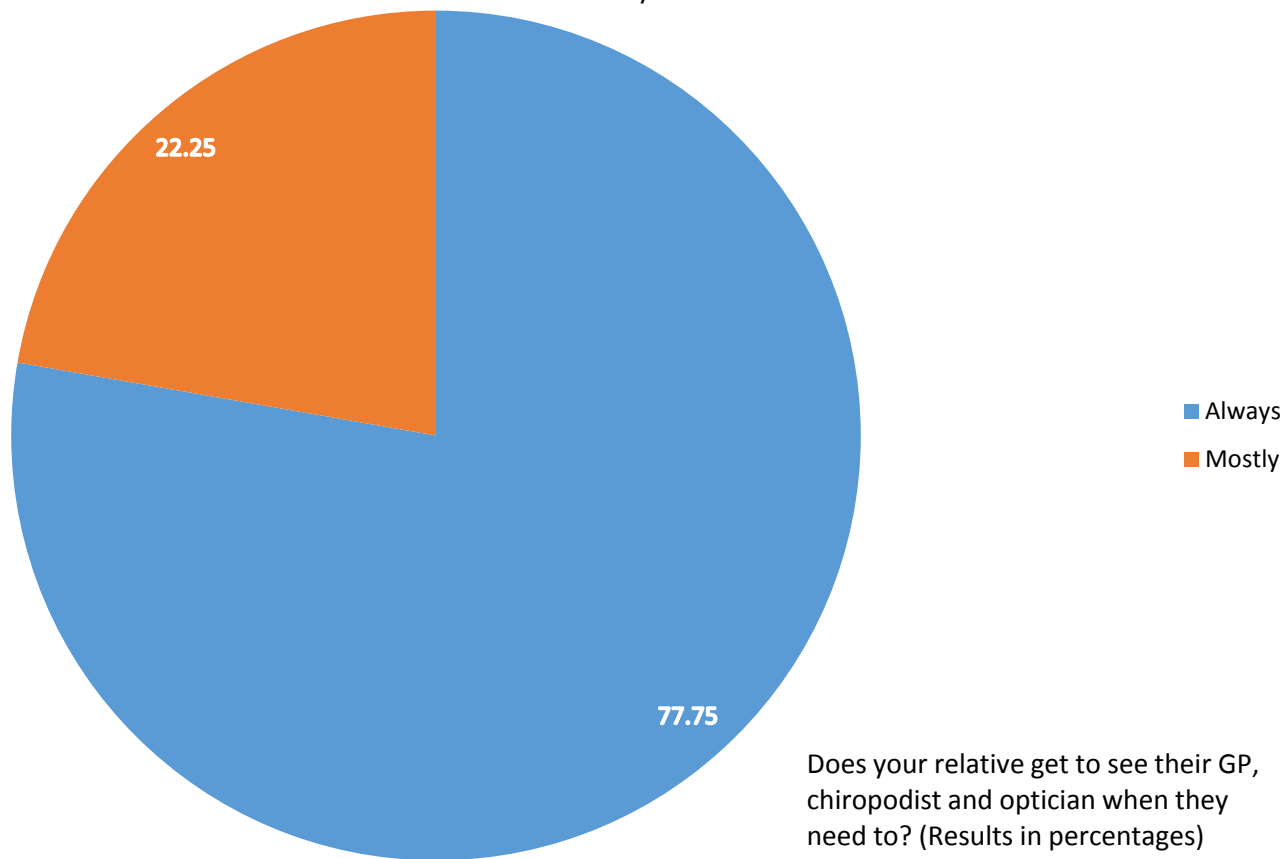
When you visit at meal times do the meals look nutritious, are choices offered and support given by staff as needed? (Results in percentages) DLott 05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



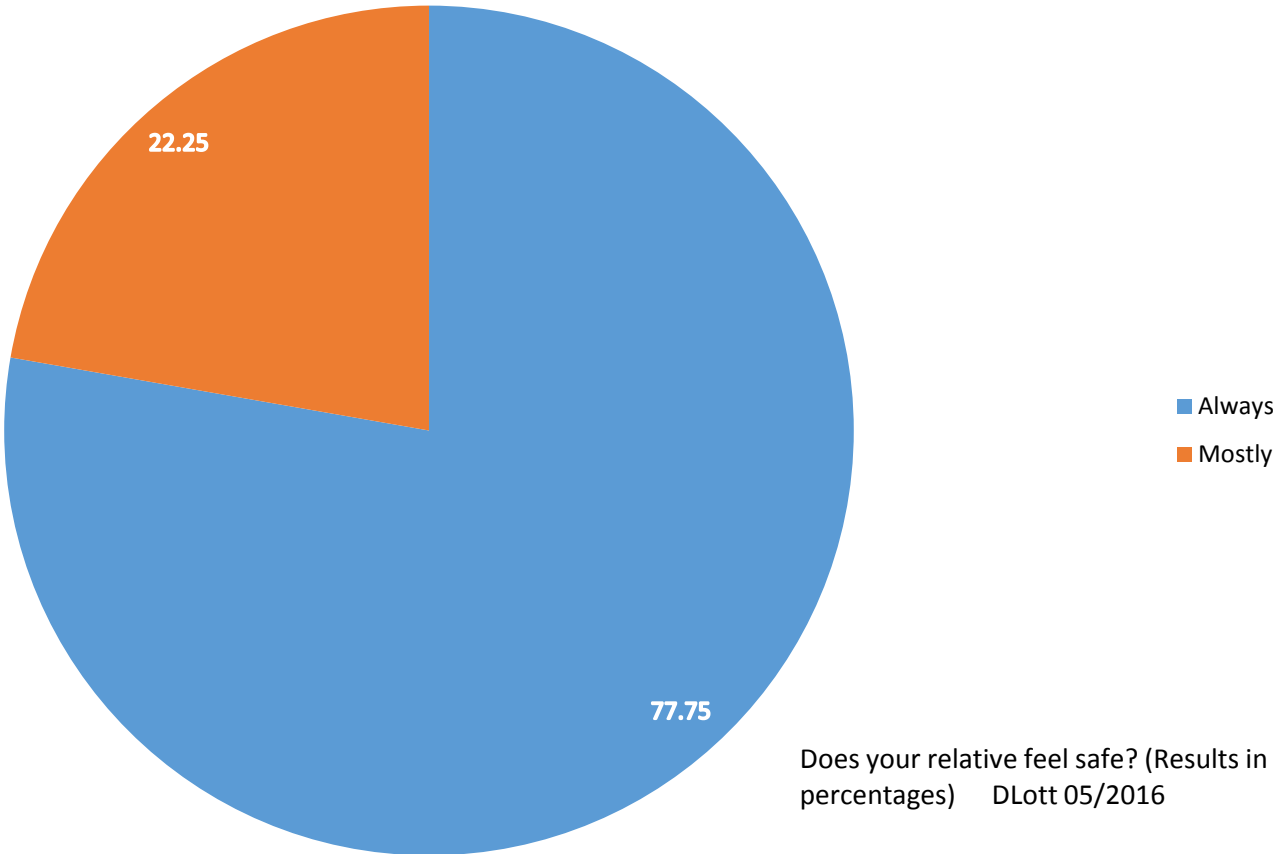
Is your relative involved in decisions about their day to day living, environment and activities? (Results in percentages) DLott 05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: EFFECTIVE. 20% of current resident's relatives surveyed.



Does your relative get to see their GP, chiropodist and optician when they need to? (Results in percentages)  
DLott 05/2016

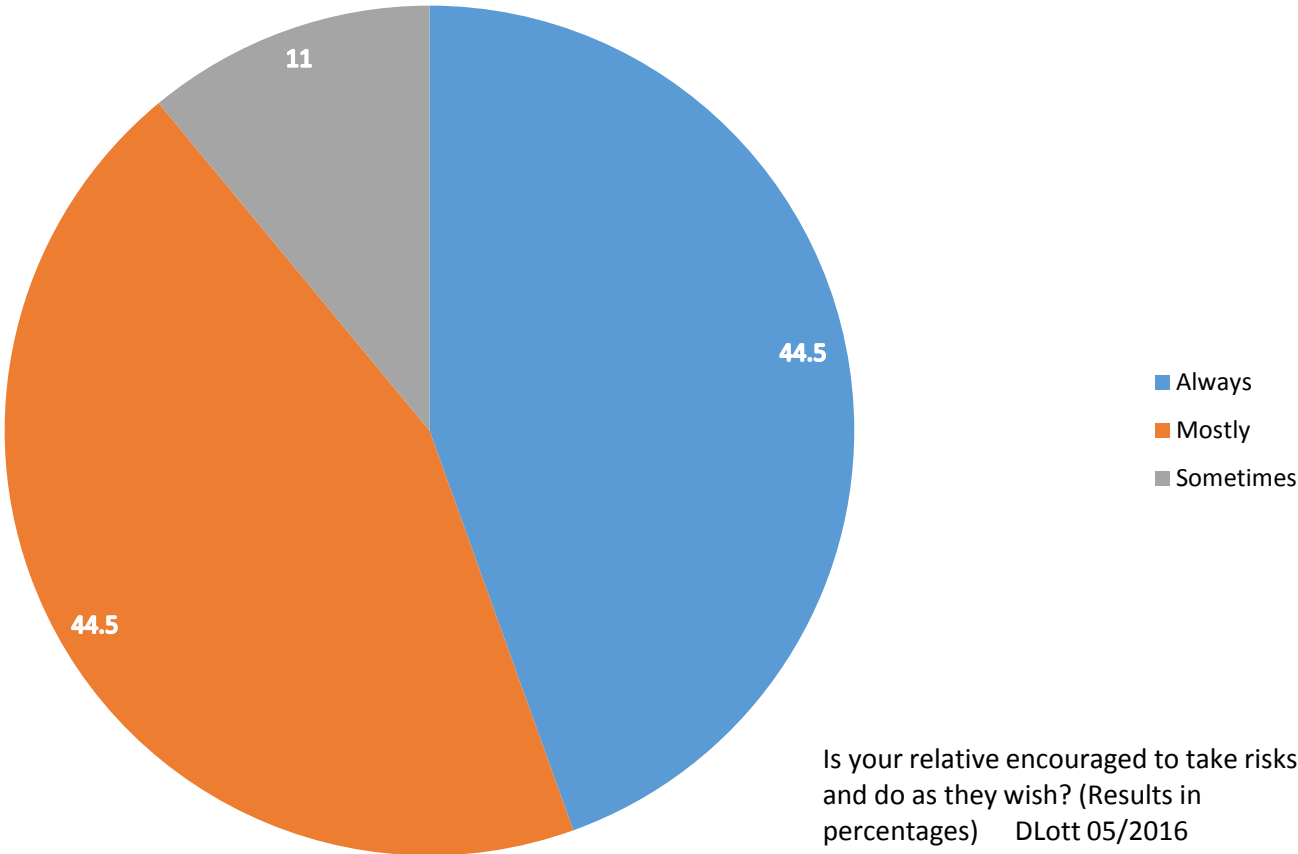
Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



Does your relative feel safe? (Results in percentages) DLott 05/2016

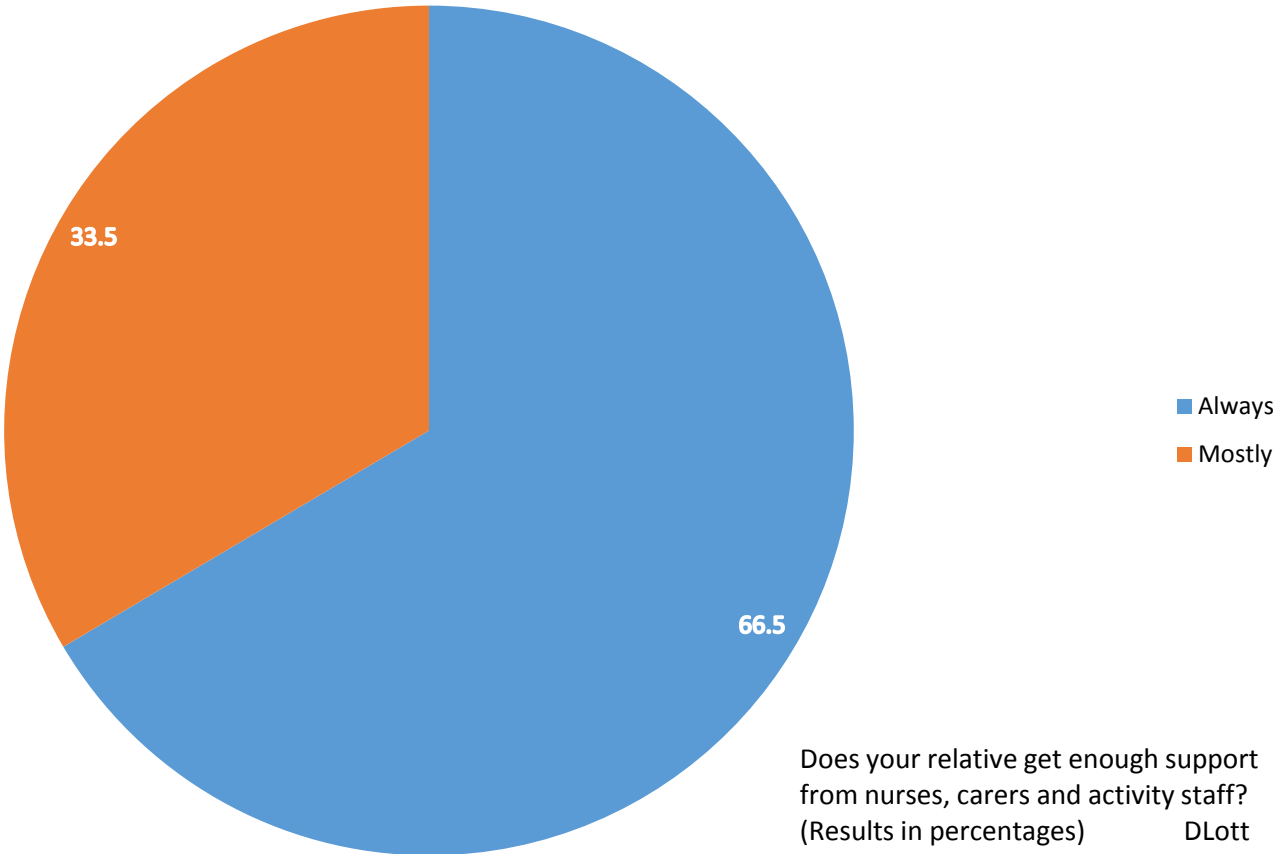


Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



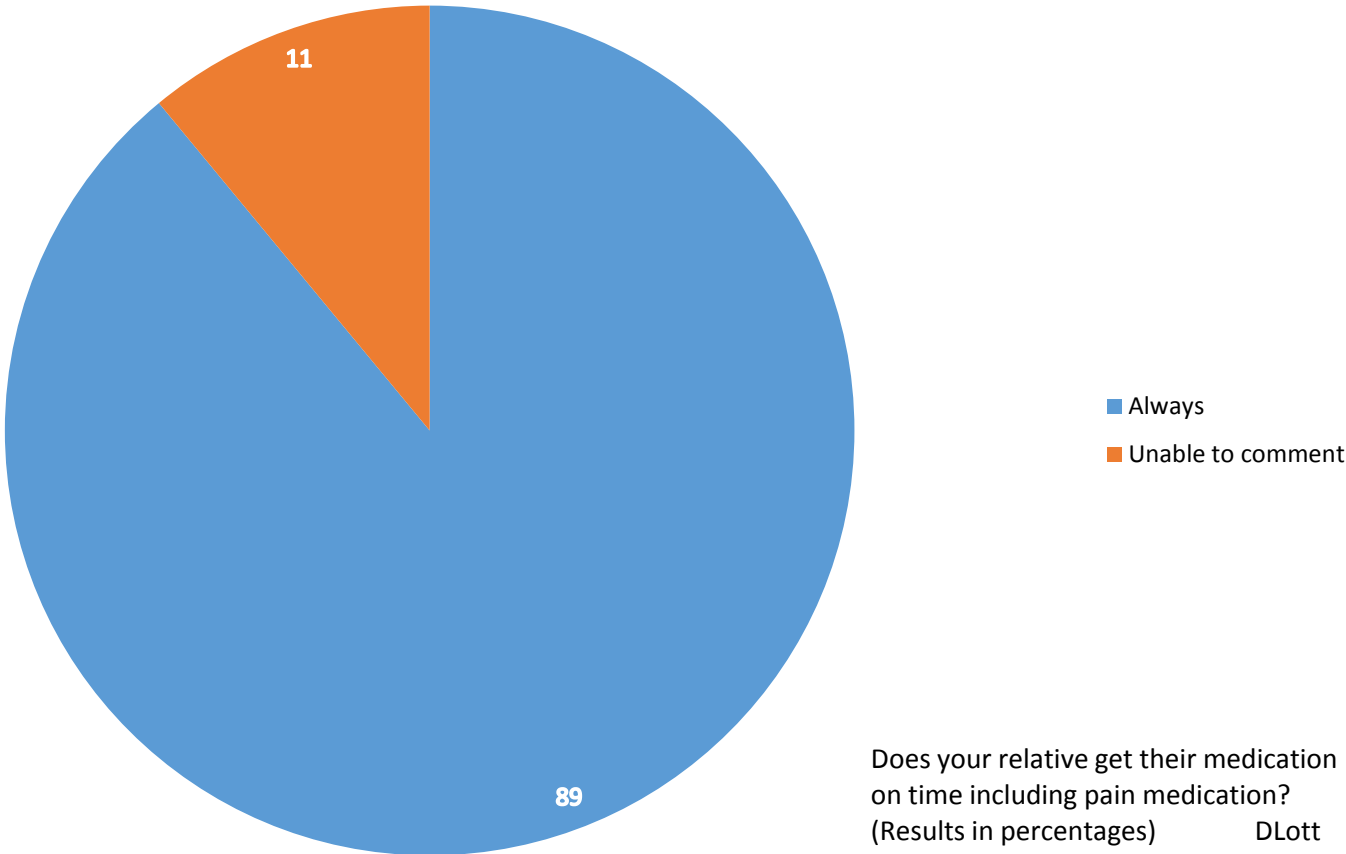
Is your relative encouraged to take risks and do as they wish? (Results in percentages) DLott 05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



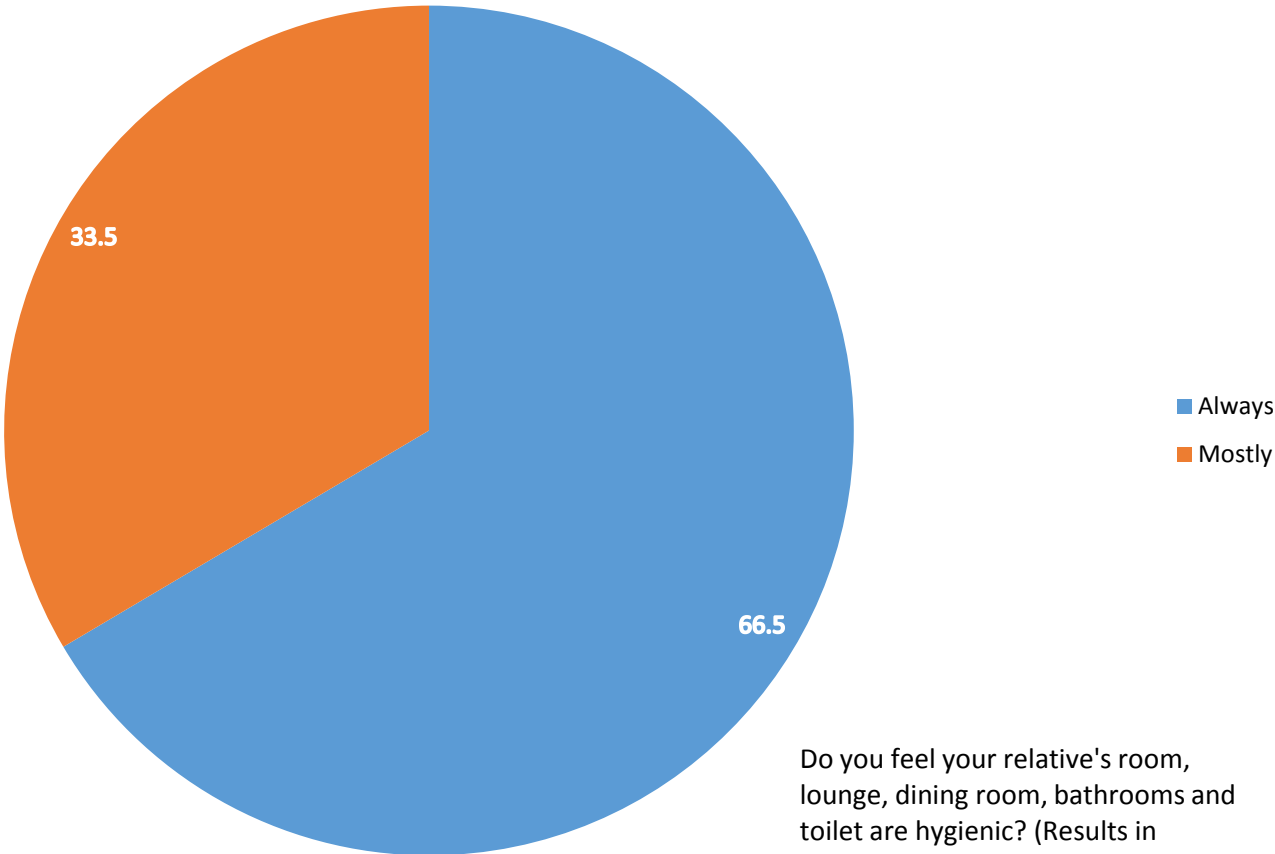
Does your relative get enough support from nurses, carers and activity staff?  
(Results in percentages) DLott  
05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



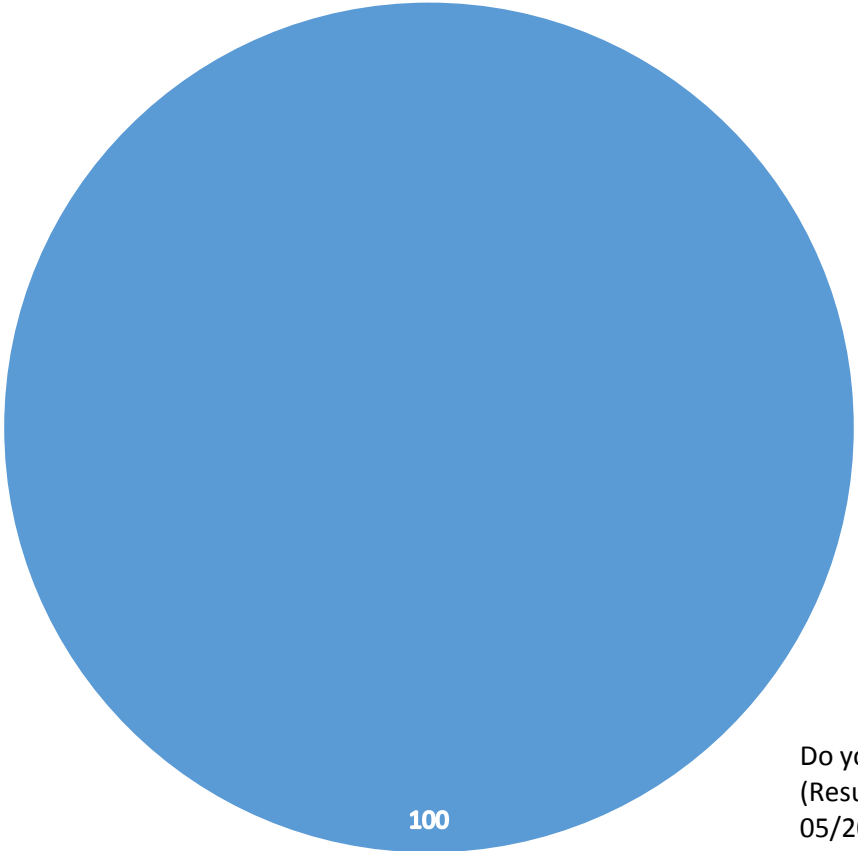
Does your relative get their medication on time including pain medication?  
(Results in percentages) DLott  
05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



Do you feel your relative's room, lounge, dining room, bathrooms and toilet are hygienic? (Results in percentages) DLott 05/2016

Chelston Park Nursing and Residential Home. Relative's survey May 2016. CQC Key Area: SAFE. 20% of current resident's relatives surveyed.



■ Always

Do you feel there is enough equipment?  
(Results in percentages) DLott  
05/2016